

250 residences · Six internal findings

2023–2025 · United States, Europe & Latin America

96%

had no single platform coordinating reporting, management and capital projects

78%

still relied on manual reporting

86%

lacked full activity reporting across their residences

92%

learned of a new hire only after the placement — up to two weeks late

65%

bought items the household already owned

100%

were never told where acquired items were stored

Methodology & confidentiality

Methodology: Valmore figures are internal findings from Valmore's own engagements across 250 homes in the United States, Europe and Latin America, gathered between 2023 and 2025. Client identities remain confidential and no individual household is disclosed. These findings are distinct from the external surveys cited (Knight Frank 150, 2025; Campden Wealth & ALTi Family Office Operational Excellence Report, 2025; RSM Family Office Operational Excellence Report, 2024). Percentages of 96% and 86% are the complements of the 4% and 14% reported.